

## STUDIO 74 MEMBERSHIP TERMS AND CONDITIONS

- The general Exeter Phoenix Terms and Conditions apply to any customers attending events at Exeter Phoenix. For full terms and conditions [please click here >>](#)
- You may apply for Studio 74 Membership online or via our Box Office. You will then receive email confirmation that your purchase has been successful.
- Exeter Phoenix reserves the right to decline any membership application at its discretion.
- The membership fee will be taken in advance for the initial 12-month period. This payment will then be automatically taken via credit or debit card at the end of the annual membership cycle.
- Unless you cancel, your Studio 74 Membership will automatically continue. You understand by purchasing Studio 74 Membership with Exeter Phoenix you are agreeing to an auto-renew payment plan. You will be notified of the auto-renew 30 days before it is about to expire, and you will have the option to cancel membership at this time by logging into your account or calling the Box Office.
- Failure to pay will result in the suspension of Studio 74 Membership until a successful payment has been made.
  
- **UNDER 25/STUDENT MEMBERSHIP:** You are only eligible for a Studio 74 Under 25/Student membership if you are aged 25 or under. By registering for Under 25s/Student you are promising to us that you are 25 or under. Exeter Phoenix will ask for proof of your age or a valid student card when you register.
  
- **JOINT MEMBERSHIP:** Both parties must sign up for membership at the same time to receive joint membership. Each member will receive their own card. Joint members can attend screenings and events individually.
  
- Members will receive dedicated monthly e-newsletters sharing details about exclusive members offers and discounts. You can opt out of these newsletters at any time, but you may not have access to the full benefits if you choose to opt out of comms.
- New Studio 74 Members will receive 4 free tickets (6 for joint membership) to Studio 74 which can be used against any film screening open to the general public (excluding premium events as decided by Exeter Phoenix). The free tickets can be used by the Studio 74 Member or shared with the member's friends and family. New members will receive vouchers once sign up is complete.
- Café Bar discounts will be applied on successful presentation of a valid Studio 74 membership card. Failure to show a valid card may result in full price purchases.
- Studio 74 Members are entitled to 5% discount off selected Exeter Phoenix courses and workshop (subject to availability). Eligible courses and workshops will be decided by Exeter Phoenix and will be clearly marked on the Exeter Phoenix website.
- Studio 74 Members are entitled to a 10% discount on all Film and Digital equipment hire (subject to availability). Full listings of the available equipment [click here](#). To book equipment contact us directly on: [digital@exeterphoenix.org.uk](mailto:digital@exeterphoenix.org.uk) | 01392 667055
- Studio 74 Membership is not transferable or for sharing. Only the named member(s) will be entitled to access discounts and benefits.

- A valid Studio 74 Membership entitles the named member to £1 off one ticket (subject to availability) for any film screening open to the general public (excluding premium events as decided by Exeter Phoenix).
- Events excluded from the Studio 74 Membership offer will be clearly marked on the Exeter Phoenix website.
- All film screenings are subject to normal restrictions such as age certifications and availability.
- Booking tickets online: members may book their tickets in advance by logging into their account online.
- Booking tickets in person: Members can book their tickets in person at the Exeter Phoenix Box Office.
- Studio 74 Membership may be increased by Exeter Phoenix to reflect changes in standard ticket prices, inflation, additional taxes and costs. Members will be notified at least 30 days before it comes into effect.
- Details of Exeter Phoenix Privacy Policy can be found [here](#).
- Any questions or complaints should be directed to our Box Office Manager, [Lucy.Caine@exeterphoenix.org.uk](mailto:Lucy.Caine@exeterphoenix.org.uk)